



INFORMATIONAL REPORT

DATE ISSUED: October 2, 2025

REPORT NO: HCR25-058

ATTENTION: Chair and Members of the San Diego Housing Commission Board of Commissioners
For the Agenda of October 10, 2025

SUBJECT: Workshop & Discussion: Homelessness System Coordination & Navigation

COUNCIL DISTRICT: Citywide

NO ACTION IS REQUIRED ON THE PART OF SDHC BOARD OF COMMISSIONERS

An informational workshop will be presented regarding homelessness system coordination and navigation. No action will be taken on this item.

The Hub, formerly known as the Homelessness Response Center (HRC), began operating July 16, 2025, at the San Diego Central Library, with the Downtown San Diego Partnership Foundation as the lead service provider through a contract with the San Diego Housing Commission (SDHC). The Hub continues efforts from recent years to streamline and centralize the coordination and navigation of services for people experiencing homelessness in the City of San Diego while also updating and modifying the model for service delivery, as needed, to most effectively serve unhoused San Diegans. The City of San Diego funds The Hub. The HRC previously operated at a City-owned site at 1401 Imperial Ave. SDHC directly operated the HRC, overseeing building operations and coordinating all aspects of the additional supportive service providers on-site. SDHC also contracted with People Assisting the Homeless (PATH) to provide the system navigation and related services within the HRC program. With plans to redevelop the HRC site at 1401 Imperial Ave. to create affordable rental housing units, the City needed to identify an alternate location to operate the HRC, which ended its operations at 1401 Imperial Ave. on June 30, 2025. On June 20, 2025, the SDHC Board of Commissioners authorized SDHC to contract with the Downtown San Diego Partnership Foundation to operate the program at the San Diego Central Library.

The City's Coordinated Shelter Intake Program (CSIP), which SDHC developed and administers, offers coordination between partners and persons seeking shelter in the City. The program operated as part of the HRC from April 2021 through June 2025. Starting July 1, 2025, CSIP continues to operate in conjunction with but separate from The Hub. The workshop will provide a look-back on the evolution of the HRC and its positive impact as part of the City's homelessness crisis response system and a look forward at the program model and services that will be provided through The Hub.

Respectfully submitted,

Casey Snell
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San Diego Housing Commission

Approved by,

Lisa Jones
President and Chief Executive Officer
San Diego Housing Commission

A printed copy is available for review during business hours at the information desk in the main lobby of SDHC's offices at 1122 Broadway, San Diego, CA 92101. Docket materials are also available in the "Governance & Legislative Affairs" section of SDHC's website at www.sdhc.org.