The REACH program focuses on providing assistance to current program participants who require additional help to access and utilize SDHC’s online systems, complete routine program-related paperwork, and to help gather required verifications.

Community-Based Organizations (CBO) staff have a general understanding of the Housing Choice Voucher Program, required documents, general eligibility criteria, biennial and interim certifications, and the waitlist application. They will assist applicants and participants complete routine Section 8 Housing Choice Voucher Program paperwork.

**CBO Services**

REACH CBOs will provide SDHC program participants in person and by appointment assistance with the following items:

- Providing physical space for clients and supplies and equipment needed to access SDHC online systems, including, but not limited to computers, internet access, and scanners to scan and upload documents
- Completing certification paperwork
- Completing interim certification paperwork required to report changes such as household composition, annual income, medical expense deductions, and other changes
- Gathering verification documents, such as SSA/SSI benefit letters, proof of unemployment denial or award of benefits, CalWORKS/Adoptions Assistance/Foster Care payments, VA or other pension benefit documentation
- Assisting with filling out and completing Wait List applications and updating information on existing Wait List applications on the SDHC Rental Assistance Wait List Portal
- Creating email accounts required to create accounts in the Housing Commission’s online portal and future applications

**REACH Partners**

These organizations will be available to take in person appointments to assist applicants in completing forms, assist with gathering information, and complete Waiting List Updates:

1. **Casa Familiar:** (619) 428-1115
   119 West Hall Avenue, San Ysidro, CA 92173
   161 West San Ysidro Boulevard, #B 101-102, San Ysidro, CA 92173

2. **Chicano Federation:** (619) 285-5600
   3180 University Avenue, Suite #110, San Diego, CA 92104

3. **Logan Heights Community Development Corporation:** (619) 858-0563
   3040 Imperial Avenue, San Diego, CA 92104

4. **Refugee Assistance Center:** (619) 793-9019
   4265 Fairmount Avenue, San Diego, CA 92105

5. **Horn of Africa Community:** (619) 583-0532
   5348 University Avenue, Suite 101, San Diego, CA 92105

6. **United Women of East Africa Support Team:** (619) 501-7804
   6523 University Avenue, San Diego, CA 92115

**Request an Accommodation due to Disability**

If you are a person with a disability and need a reasonable accommodation, please call the Housing Commission at (619) 231-9400

**General Questions**

If you are already receiving Housing Assistance from the Housing Commission and have general questions regarding your assistance, please call (619) 231-9400.

If you have questions regarding your Wait List application or registering for the new Housing Commission Wait List Portal, please contact the Wait List Call Center at 619-578-7640.

*CBO staff are not subject matter experts regarding the Housing Commission policies and will not make policy determinations.*