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HOUSING
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San Diego Housing Commission (SDHC)
Homelessness Response Center (HRC) – System Navigation and
Related Services Contract with People Assisting the Homeless (PATH)
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HRC – System Navigation and Related Services

Introduction

- SDHC operates the City of San Diego’s (City) HRC based on a Memorandum of Understanding (MOU) between SDHC and the City that first took effect on November 1, 2020.
- SDHC administers a contract with PATH that first took effect on May 10, 2021, to operate the System Navigation Services at the HRC.
- The HRC streamlines access to resources within the City’s homeless crisis response system by pairing core supportive services with system navigation in one location to connect people experiencing homelessness with the supports needed to complete their pathway to housing.
- The HRC supports the Community Action Plan on Homelessness for the City of San Diego:
 - Goal of decreasing unsheltered homelessness
 - Key strategy of improving the performance of the existing system



HRC – System Navigation and Related Services Overview

- HRC is Downtown and is open six days a week:
 - Monday through Thursday, 8:00 a.m. to 4:00 p.m.
 - Friday and Saturday, 8:00 a.m. to 2:00 p.m.
- HRC's four main functions:
 - Co-located service provider agencies on-site
 - Currently 10 service providers on-site to centralize access to a spectrum of services and resources
 - System Navigation Services, operated by PATH
 - Coordinated Shelter Intake Program (CSIP), operated by SDHC staff
 - Service Coordination team that focuses on identifying and resolving system-level barriers to access housing, operated by SDHC staff



HRC – System Navigation and Related Services Overview (Continued)

- 10 Co-located, on-site service provider agencies

Agency/Program	Services Offered
County of San Diego Health and Human Services Agency (HHSA)	Enrollment in CalWORKs, Cal Fresh, and Medi-Cal, General Relief programs, Family services programs, Local benefits, and clothing and food resources
Home Start, Inc.	Youth system navigation, Domestic violence services, and Prevention and diversion for transitional youth ages 18-24
Legal Aid Society	Legal screenings, guidance, expungement, and representation
2-1-1 San Diego	Connection to network of resources, including prevention and diversion services, benefits, etc.
Downtown San Diego Partnership	Family Reunification Services Outreach Services including light street-based case management
U.S. Department of Veterans Affairs (VA)	Information and referrals to VA and community health care, mental health care, drug and alcohol treatment programs, vocational programs, as well as transitional and permanent housing programs
NAMI San Diego	SSI/SSDI Advocacy in collaboration with Legal Aid Society of San Diego, Alcohol and Drug Treatment referrals
Dreams for Change	Employment Programs
Support Services for Veteran Families	Screening and enrollment for rapid re-housing and VASH, General case management services
Homeless Veterans' Reintegration Program (HVRP)	Employment services



HRC – System Navigation and Related Services

System Navigation Services Overview

- PATH is the lead partner agency of the 10 co-located agencies on-site.
- PATH provides System Navigation Services on-site at the HRC, including case management to assist individuals during each stage in their pathway to housing.
- PATH also provides basic needs services, including:
 - Hygiene supplies
 - Clothing
 - Bus passes
 - Information and referrals to other local services not offered on-site



HRC – System Navigation and Related Services

System Navigation Services Outcomes

May 10, 2021 – March 31, 2023

PATH System Navigation Outcomes			
Performance Outcome	May 10, 2021 &- June 30, 2021	July 1, 2021 – June 30, 2022	July 1, 2022- March 31, 2023
Total Visits	632	16,782	12,970
Total Visits (Monthly Average)	N/A	1,398	1,441
Enrolled in System Navigation Services	18	490	450
Exits to Permanent Housing	11%	38%	28%



HRC – System Navigation and Related Services CSIP Overview

- The coordinated shelter intake process was piloted during Operation Shelter to Home starting in 2020.
- CSIP at the HRC launched April 5, 2021.
 - SDHC’s Coordinated Shelter Intake Team operates CSIP.
- CSIP supports System Navigation services by connecting unsheltered clients with City-funded shelter programs.
- Program staff facilitates the referrals to the shelter programs seven days a week.



HRC – System Navigation and Related Services CSIP Outcomes

April 5, 2021 – March 31, 2023

Coordinated Shelter Intake Program – Referral Summary		
Reporting Timeframe	Number of Shelter Referrals	Number of Shelter Placements
April 5, 2021 - June 30, 2021	2,182	1,550
July 1, 2021 - June 30, 2022	10,556	4,956
July 1, 2022 - March 31, 2023	13,595	4,506
Total:	26,333	11,022



HRC – System Navigation and Related Services Contractor Selection Process

- A non-competitive process under Procurement Policy 9.4 will be utilized to procure PATH as the provider of system navigation and related services for the HRC.
- PATH has operated the HRC System Navigation and related services component since the HRC started serving clients on May 10, 2021.
- PATH continues to provide client-centered system navigation services to identify and meet the needs of individuals experiencing homelessness during each stage of the individual's pathway toward housing.
- Using a non-competitive procurement process ensures the continued operation and provision of uninterrupted case management and related services to HRC clients.



HRC – System Navigation and Related Services Fiscal Considerations

- The proposed funding sources and uses are contingent upon the City making funds available for this purpose.

Funding Sources	Year 1	Year 2 *	Year 3 *
General Fund	\$498,154	\$498,154	\$498,154
LMIHF	\$250,000	\$250,000	\$250,000
TOTAL	\$748,154	\$748,154	\$748,154

*Option years will be exercised contingent upon the appropriation of said funds by the City of San Diego for that purpose.



HRC – System Navigation and Related Services Staff Recommendations

That the SDHC Board of Commissioners take the following actions:

- 1) Authorize SDHC to enter into an agreement with PATH in the amount of \$748,154 for an initial term of July 1, 2023, through June 30, 2024, with two one-year options to renew, contingent on funding being made available for that purpose and the execution of a new or successor Memorandum of Understanding (MOU) with the City of San Diego for oversight and administration of the City's HRC (current MOU ends June 30, 2024), to provide system navigation and related services at the HRC on terms and conditions as set forth in the operator agreement (Agreement). Funding for Fiscal Year (FY) 2024 is expected to consist of Low Moderate Income Housing Fund and General Fund funds, contingent on funds being made available for this purpose in the Fiscal Year 2024 City of San Diego budgeting process.



HRC – System Navigation and Related Services Staff Recommendations (Continued)

- 2) Authorize SDHC's President & CEO, or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form and format approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals, provided that a copy of the documents, signed as to form by General Counsel, are submitted to each Housing Commissioner.

- 3) Authorize SDHC's President & CEO, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for the proposed agreement, if necessary, without further action by SDHC's Board or the Housing Authority of the City of San Diego but only if and to the extent that funds are determined to be available for such purposes.



Questions & Comments

