**Intakes into shelter were suspended May 1 – 8 to accommodate individual referrals and May 1 – 31 Lodging Program for households impacted by the January 22, 2024, floods. Due to the suspension of referrals, referrals received by the Coordinated Intake Shelter Program during this time were compromised.**

**SDHC reports occupancy for family shelters based on the number of occupied units instead of beds.**

**The incomplete reason “Other” includes intakes suspended to support households exiting from the County Emergency Temporary Lodging Program, beds offline due to repairs, couples unable to stay together, hospitalizations, staffing shortages, or missing client data for placement.**

Charts reflect the top five reasons that resulted in an incomplete referral during the reporting period.

- **No male**
- **No female**
- **Top bunk available**
- **Bottom bunk available**
- **Outreach client did not arrive to shelter**

**Average Monthly Bed Occupancy Rate – Last Three Months**

**Homelessness Sector Staff**

**City/SDHC-Funded Homelessness Shelters & Services**

**City of San Diego Community Action Plan on Homelessness**

**San Diego Housing Commission**

**Fiscal Year to Date (July 1, 2023 – May 31, 2024)**

<table>
<thead>
<tr>
<th>Referral Type</th>
<th># of Referrals</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete Referrals</td>
<td>1,768</td>
<td>19%</td>
</tr>
<tr>
<td>Incomplete Referrals</td>
<td>15,713</td>
<td>81%</td>
</tr>
<tr>
<td>Total Referrals</td>
<td>19,481</td>
<td>100%</td>
</tr>
</tbody>
</table>

- **No male**
- **No female**
- **Top bunk available**
- **Bottom bunk available**
- **Outreach client did not arrive to shelter**