



SAN DIEGO
HOUSING
COMMISSION

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San Diego Housing Commission (SDHC) Multidisciplinary Outreach Program Presentation to the SDHC Board of Commissioners September 16, 2022

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Multidisciplinary Outreach Program

Introduction

- June 13, 2022: City Council approval of the City of San Diego's Fiscal Year 2023 Budget included a direct allocation of funding from the City's General Fund to SDHC for the purposes of creating and administering the Multidisciplinary Outreach Program.
- This Program:
 - Supports the Community Action Plan on Homelessness for the City of San Diego.
 - Aligns with best practices and regionally adopted Community Standards.
 - Addresses a service gap in the crisis response system.



Multidisciplinary Outreach Program Overview

- To identify and engage those in greatest behavioral and/or physical health needs on City streets:
 - Severe Mental Illness
 - Debilitating level of Substance Use Disorder
 - Severe Co-occurring Conditions (Mental Illness and Substance Use Disorder)
- High utilizers of crisis response systems
 - Coordinated Outreach Rapid Response Teams
 - Psychiatrist Emergency Response Teams (PERT)
 - Emergency Medical Response Teams (EMS-RAP Team, ambulance)
 - Mobile Crisis Response Teams
 - Law Enforcement
- Develop a team tailored to meet these significant needs with the goal of engaging those who struggle to engage with any system resources and need intensive continuity of care.



Multidisciplinary Outreach Program Staffing Model

- Utilizes an integrated multidisciplinary team:
 - Case Management
 - Care Coordination, primary and behavioral health needs
 - System Navigation & Connection to Housing Resources
 - Post placement case management stabilization assistance
- Team Composition:
 - Clinical Outreach Specialist
 - Peer Support Specialists
 - Housing Specialists
 - Mental Health Clinicians
 - Nurse Practitioner, medical triage/care professionals
 - Substance Use Disorder Counselor



Multidisciplinary Outreach Program Service Model and Outcomes

- Services are “person-based,” not location-based.
- The Team will work with existing system agencies to identify a list of individuals with whom the Team would focus on engaging.
- Engagement would focus on building relationship.
- Mental health clinician and nurse practitioner would assess mental health and medical care needs.
- People would be connected to community care resources: primary care and behavioral health services stabilization.
- Intensive engagement would be ongoing to strengthen stabilization and support ongoing access of health stabilization and community resources.
- Next step: longer-term housing and/or treatment options.



Multidisciplinary Outreach Program Contractor Selection Process

- July 7, 2022: SDHC issued a Request for Proposal (RFP) seeking an operator for the Multidisciplinary Outreach program.
- RFP was posted and made available for download on the PlanetBids website through both SDHC's and the City of San Diego's Portals.
 - 730 notifications were sent through the PlanetBids System.
 - 30 prospective bidders downloaded the solicitation.
- August 4, 2022: RFP closing date
 - PATH was the sole respondent.
- Selections committee evaluated and scored the response.
 - PATH proposal was deemed a responsive and qualified response and was recommended for award by the evaluation committee.



Multidisciplinary Outreach Program

Operator Experience: PATH

- 37 years serving individuals experiencing homelessness
- Serving San Diego since 2013
 - Over 4,200 individuals across the region annually
- Connections Housing
 - City-funded shelter program in Downtown San Diego
- Street Outreach
 - City of San Diego – Coordinated Street Outreach Program
 - City of La Mesa – HOME Program
 - County of San Diego – SDHOP Program
 - Regional Task Force on Homelessness – EOT Program



Multidisciplinary Outreach Program Operator Experience: Father Joe's Villages

- More than 70 years serving individuals and families experiencing homelessness
- Serves more than 14,000 men, women and children annually
- Operates multiple City-funded shelter and services programs including: Bridge Shelter at Golden Hall, Paul Mirable Center, the Day Center for Adults Experiencing Homelessness and the Bishop Maher Center
- Father Joe's Villages Campus
 - Federally Qualified Health Center
 - Medical Care / Dental Care / Behavioral Health Care
 - SUD Counseling
 - Street Health Program
 - Employment Readiness / Educational Opportunities / Vocational Training
 - Therapeutic Childcare Services



Multidisciplinary Outreach Program

Fiscal Year 2023 Operating Agreement

- Initial Operating Term : October 1, 2022 through June 30, 2023
- Operating cost for initial contract term: \$632,013
- Funding source includes City General Funds and Homeless Housing, Assistance, and Prevention Program (HHAP) funds from the Regional Task Force on Homelessness.
- Future contract terms will be exercised contingent on funds being allocated for this purpose during the City and SDHC fiscal year budgeting process

FUNDING BY USE	INITIAL TERM (October 1, 2022 – June 30, 2023)
Operator Agreement	\$624,750
Start-Up Expense	\$7,263
TOTAL	\$632,013



Multidisciplinary Outreach Program

Staff Recommendations

That the SDHC Board of Commissioners (Board) recommend that the Housing Authority of the City of San Diego (Housing Authority) take the following actions:

- 1) Authorize SDHC to enter into an agreement with People Assisting the Homeless (PATH) in the amount of \$632,013 (which includes \$7,263 in one-time startup expenses) for an initial nine-month term from October 1, 2022, through June 30, 2023, with two one-year options for renewal, contingent on the City of San Diego making funds available for that purpose in its annual fiscal year budgeting process, for the City of San Diego Multidisciplinary Outreach Program. The funding sources for the initial operating term will consist of City of San Diego General Fund and Homeless Housing, Assistance, and Prevention Program (HHAP) funds from the Regional Task Force on Homelessness.



Multidisciplinary Outreach Program Staff Recommendations (Continued)

- 2) Authorize SDHC's Interim President & Chief Executive Officer (President & CEO), or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form and format approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals, provided that a copy of the documents, signed as to form by General Counsel, are submitted to each Housing Commissioner.

- 3) Authorize SDHC's Interim President & CEO, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for the proposed agreement, if necessary, without further action by the SDHC Board, but only if and to the extent that funds are determined to be available for such purposes.



Questions & Comments

