



SAN DIEGO  
HOUSING  
COMMISSION

“We’re About People”

# San Diego Housing Commission (SDHC) City of San Diego’s Storage Connect Center Presentation to the SDHC Board of Commissioners October 5, 2018

Jeff Davis  
Executive Vice President & Chief of Staff

Lisa Jones  
Senior Vice President  
Homeless Housing Innovations





# City of San Diego Storage Connect Center Introduction

- Mayor Kevin L. Faulconer announced plans to open the Storage Connect Center (Center) during his January 11, 2018, State of The City Address.
- The Center offers a safe place for individuals experiencing homelessness to keep their belongings as they look for work, attend classes, or meet with service providers, and augments existing storage center services that have been operated by Think Dignity since 2011.
- The Center also helps to keep homeless San Diegan's belongings off of downtown streets, sidewalks, and storefronts.





# City of San Diego Storage Connect Center Introduction (Continued)

- The Center, operated by Mental Health Systems, Inc. (MHS), opened on June 13, 2018.
- Up to 500 storage bins are available for persons experiencing homelessness.
- For the first 90 days, all new clients have been accepted by referral or from the waiting list for the City's Homeless Transitional Storage Center (operated by Think Dignity).
- Hours of Operation:
  - Monday through Friday, 7 a.m. – 7 p.m.
  - Saturday and Sunday, 8 a.m. – 11 a.m.





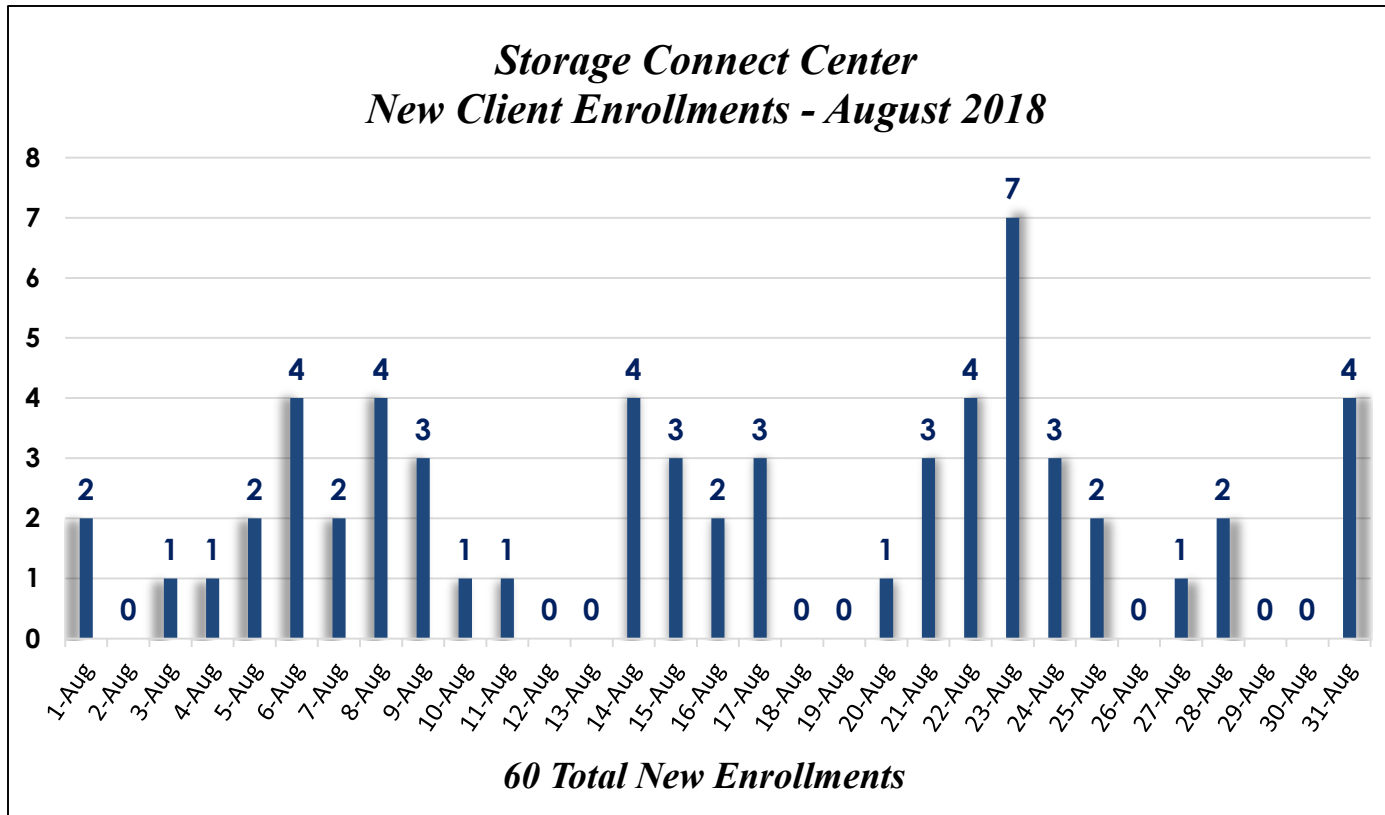
# City of San Diego Storage Connect Center

## Outreach, Security & Community Engagement

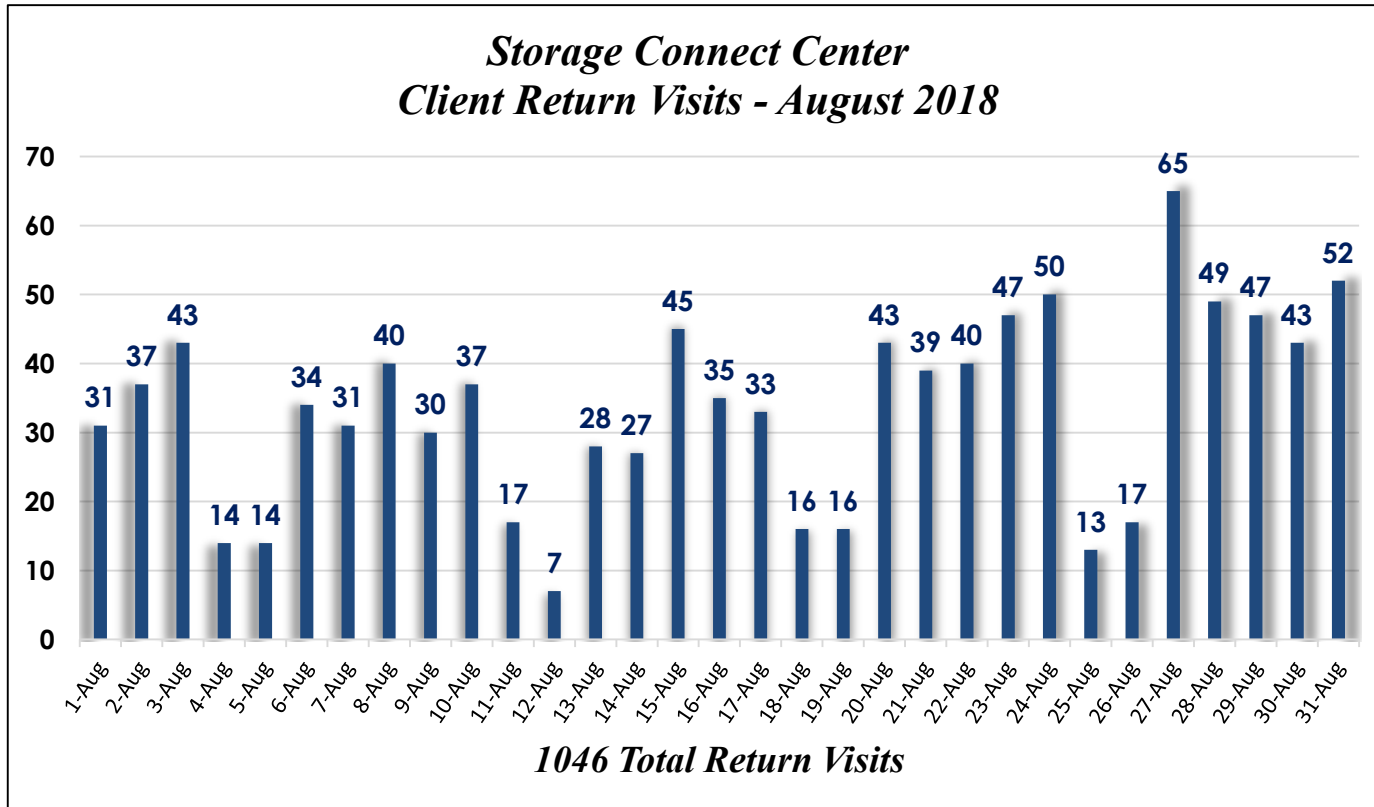
- Outreach workers from the Center and the City's three Temporary Bridge Shelters conduct regular ongoing visits to the area to engage individuals and offer services.
- SDPD coordinates ongoing law enforcement and security presence with the Center's security agency daily.
- Monthly Community Advisory Committee meetings provide community members with an opportunity to share concerns and ideas with MHS, the City, and SDHC, and allow project partners to share information and updates with the community.
- SDHC hosts a dedicated phone line available to Community Members to raise questions or concerns.
- Open House to provide the Community an opportunity to tour the Center was held on August 31, 2018.



# City of San Diego Storage Connect Center New Client Enrollments – August 2018



# City of San Diego Storage Connect Center Client Return Visits – August 2018



# City of San Diego Storage Connect Center

Resource Referrals – Since Opening (June 13, 2018)

RESOURCE TYPE	TOTAL PERSONS REFERRED SINCE OPENING
Basic Needs	17
Food Assistance	19
Health Care	16
Shelter	17
Housing Search and Information	12
Income Support and Employment	4
Mental Health and Substance Use Disorder Services	13
Transportation	5
<b>TOTAL RESOURCE REFERRALS</b>	<b>103</b>





# City of San Diego Storage Connect Center

# Questions?

