



Good Neighbors

San Diego
Housing Commission

REPORT

ITEM 101

DATE ISSUED: August 12, 2004

REPORT NO.: HCR04-66
For the Agenda of August 20, 2004

SUBJECT: Public Housing Assessment System for FY04
(Citywide)

SUMMARY

Issue: Should the Housing Commission approve a resolution authorizing the submission of Indicator #3 – Management Operations Certification to the U.S. Department of Housing and Urban Development (HUD) as required by the Public Housing Assessment System (PHAS)?

Recommendation: Authorize the President & Chief Executive Officer to execute the PHAS Certification for Indicator #3 – Management Operations (Attachment 1) and submit to the HUD-Los Angeles office with the approved resolution (Attachment 2).

Previous Related Action(s): The Housing Commission has approved the annual submission of PHMAP/PHAS Certifications since 1992, most recently on August 15, 2003.

BACKGROUND

Over the years the HUD has instituted various methods for measuring the performance of Public Housing agencies (PHAs). In 1990, Section 502 of the National Affordable Housing Act provided the statutory basis for the Public Housing Management Assessment Program (PHMAP).

Under PHMAP, the Housing Commission received a "high performance rating" from HUD for fiscal years 91 through 99. In 1994, the Housing Commission received the **Sustained Performance Award** signed by HUD Secretary Henry Cisneros, for being one of the nation's best PHA's for "excellence in overall management performance in the Public Housing Program.



DISCUSSION

On October 1, 1998, HUD implemented a new measurement system, the Public Housing Assessment System (PHAS). Under the PHAS, HUD evaluates a PHA based on the following four Indicators:

1. Physical condition of the PHA's public housing properties as determined by an independent HUD-contracted inspector;
2. PHA's entity wide financial condition based on audited financial statements;
3. PHA's management operations;
4. Residents' satisfaction as determined through an independent resident survey administered by a HUD contractor.

PHA's are required to submit an annual PHAS Certification (Attachment 1) for Indicator #3 – Management Operations, which includes information on the following Sub-Indicators:

1. Vacant Unit Turnaround Time
2. Capital Fund
3. Work Orders
4. Annual Inspection of Units and Building Systems
5. Security
6. Economic Self-Sufficiency

The PHA must submit this certification within 60 days of the close of the fiscal year, along with an approved Board Resolution (Attachment 2).

In fiscal year 2003, Housing Commission Management Operations achieved 30 points out of a possible 30 points and an overall PHAS score of 95 points out of 100. For fiscal year 2004, the subject of this report, the Housing Commission's Management Operations again achieved 30 points out of a possible 30 points (Attachment 3). After collection and review of all data on Indicators 1–4, HUD may conduct an on-site confirmatory review and will notify the Housing Commission of its overall PHAS score.

Respectfully submitted,

Approved by,

**Signature on File
With Original Document**

Steve Snyder
Director of Facilities

Elizabeth C. Morris
President & Chief Executive Officer

C. Weidetz: 578-7431

Attachment 1 - Certification Form HUD-50072

2 - Board Resolution

3 - Scoring Report

**Public Housing Assessment
System (PHAS) Management
Operations Certification**

**U.S. Department of Housing
and Urban Development**
Real Estate Assessment Center

OMB No. 2535-0106
(exp.1/31/2005)

ATTACHMENT 1

Public reporting burden for this collection of information is estimated to average 1.8 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid OMB control number.

This information is collected to implement section 502 of the National Affordable Housing Act of 1990, as amended, which established specific indicators to assess the management performance of public housing agencies (PHAs) in all major areas of management operations. PHAs will complete the PHAS Certification form HUD-50072 and electronically submit it to HUD. If a PHA does not have this capability in-house, the PHA should consider utilizing local resources, such as the library or another local government entity that has Internet access. In the event local resources are not available, a PHA may go to the nearest HUD Public Housing program office and assistance will be given to the PHA to transmit this PHAS certification. The information is used by HUD as a component of PHAS to assess all major areas of PHA's management operations, designate PHAs as troubled and PHAs troubled with respect to the program for assistance from the Capital Fund under Section 9, enter into a Memorandum of Agreement (MOA) with troubled PHAs and PHAs troubled with respect to the program for assistance from the Capital Fund under Section 9, and report annually to Congress on the status of troubled PHAs and PHAs troubled with respect to the program for assistance from the Capital Fund under Section 9. This information is required for HUD to fulfill statutory requirements of the 1990 Act. The information collected does not lend itself to confidentiality.

Instructions: A PHA/AME's electronic responses to this certification must be the PHA/AME's actual data; e.g., prior to any adjustments to the indicators. Round percentages to the nearest two decimal points.

PHA/AME Name	San Diego Housing Commission	For FY Ending	06/30/2004	Submission Date	08/25/2004
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Project name(s) if AME

The management functions for the following sub-indicator (s) have been assumed by an RMC, and the RMC certification will be completed and submitted to HUD (enter sub-indicator numbers or N/A):

Sub-Indicator #1: Vacant Unit Turnaround Time

V12400	Total number of turnaround days.	1953
V12500	Total number of vacancy days exempted for Capital Fund.	0
V12600	Total number of vacancy days exempted for other reasons.	243
V12700	Total number of vacant units turned around and lease in effect in the PHA's immediate past fiscal year.	156
V12800	Average numbers of calendar days units were in down time.	0.88
V12900	Average number of calendar days units were in make ready time.	7.34
V13000	Average number of calendar days units were in lease up time.	4.22
V13100	Average unit turnaround days.	10.96

Sub-Indicator #2: Capital Fund

CF10000	Do you have any open Capital Fund programs (e.g., CIAP, CGP, Hope VI, LBPR, VRP) (Y/N)? Open = any program that does not have a pre-audit end date or that received a pre-audit end date during the fiscal year being assessed. Component #1 and #2 (please circle yes or no)	Yes
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Component #1: Unexpended Funds Over Three Federal Fiscal Years (FFYs) Old

CF10050	Total funds authorized over 3 FFYs old that do not have a pre-audit end date or that received a pre-audit end date during the fiscal year being assessed.	\$0
CF10100	Total funds expended over 3 FFYs old that do not have a pre-audit end date or that received a pre-audit end date during the fiscal year being assessed.	\$0
CF10200	Unexpended funds to be recaptured.	\$0
CF10300	Unexpended funds approved by HUD over 3 FFYs old.	\$0
CF10400	Unexpended funds with time extensions due to reasons outside of PHA control.	\$0
CF10500	Adjusted total unexpended funds.	\$0

Component #2: Timeliness of Fund Obligation

CF11100	Total funds authorized for grants older than 2 FFYs old.	\$0
CF11200	Total funds obligated over 2 FFYs old.	\$0
CF11300	Unobligated funds approved by HUD over 2 FFYs old.	\$0
CF11400	Unobligated funds with time extensions due to reasons outside of PHA control.	\$0
CF11500	Adjusted total unobligated funds.	\$0

Component #3: Adequacy of Contract Administration

CF11700	The date of the last HUD/Army Corps of Engineers on-site inspection and/or audit related to contract administration (include A-133 Audit).	11/15/2002
CF11800	The number of findings related to contract administration.	0
CF11900	The number of findings related to contract administration that have been corrected by the PHA.	0
CF12000	The number of findings related to contract administration that the PHA is in the process of correcting.	0

Component #4: Quality of the Physical Work

CF12200	The date of the last HUD/Army Corps of Engineers on-site inspection and/or audit related to the quality of physical work.	11/15/2002
CF12300	The number of findings related to the quality of physical work.	0
CF12400	The number of findings related to the quality of physical work that have been corrected by the PHA.	0
CF12500	The number of finding related to the quality of physical work that the PHA is in the process of correcting.	0

Component #5: Adequacy of Budget Controls

CF12700	Total amount of Capital Funds expended during the PHA fiscal year being assessed.	\$1,812,412.16
CF12800	The amount of Capital Funds expended on approved work items not subject to budget revisions during the PHA fiscal year being assessed.	\$1,812,412.16
CF12900	The amount of Capital Funds expended under budget revisions with prior HUD approval during the PHA fiscal year being assessed.	\$0
CF13000	The amount of Capital Funds expended under budget revisions not requiring prior HUD approval during the PHA fiscal year being assessed.	\$0

Sub-Indicator #3: Work Orders

Component #1: Emergency Work Orders

W10000	Total number of emergency work orders.	564
W10100	Total number of emergency work orders completed / abated within 24 hours.	564
W10200	Percentage of emergency work orders completed / abated within 24 hours.	100%

Component #2: Non-Emergency Work Orders

W10500	Total number of non-emergency work orders.	9,566
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W10600	Total number of calendar days it took to complete non-emergency work orders.	50,299
W10700	Average number of days PHA has reduced the time it takes to complete non-emergency work orders over the past three years.	N/A
W10800	Average completion days.	5.26

Sub-Indicator #4: Annual Inspection of Dwelling Units and Systems

Component #1: Annual Inspection of Dwelling Units

A10000	The total number of ACC units.	1,401
A10100	The sum of units exempted where the PHA made two documented attempts to inspect and is enforcing the lease.	0
A10200	Vacant units exempted for Capital Fund.	0
A10300	Vacant units exempted for other reasons.	14
A10400	Total number of units inspected using the Uniform Physical Condition Standards (UPCS).	1,387
A10550	Total number of units inspected that did not require repairs.	0
A10600	The number of units where necessary repairs were completed to comply with UPCS either during the inspection, issued work orders for the repairs, or referred the deficiency to the current year's or next year's Capital Fund program.	1,387
A10700	Adjusted units available.	1,387
A10800	Percent of units inspected by PHA.	100%

Component #2: Annual Inspection of Systems including Common Areas and Non-Dwelling Space

A11100	Total number of sites.	141
A11200	Total number of sites exempted from the inspection of systems.	0
A11300	The total number of sites where all systems were inspected in accordance with the UPCS.	141
A11400	Total number of buildings.	315
A11500	Total number of buildings exempted from the inspection of systems.	0
A11600	The total number of buildings where all systems were inspected in accordance with the UPCS.	315
A11700	The number of buildings and sites where necessary repairs were completed to comply with the Uniform Physical Conditions Standards either during the inspection, issued work orders for the repairs, or referred the deficiency to the current year's or next year's Capital Funds program.	456
A11800	Percentage of sites inspected.	100%
A11900	Percentage of buildings inspected.	100%

Sub-Indicator #5: Security

Component#1: Tracking and Reporting Crime-Related Problems

S10000	The date that the Board adopted current policies to track crime and crime-related problems.	06/23/1997
S10100	The date that the PHA implemented the current procedures to track crime and crime-related problems.	06/23/1997
S10200	The date that the PHA implemented a current cooperative system for tracking and reporting crime to local police authorities.	06/23/1997
S10300	The number of crimes that the PHA can document it reported to local police authorities.	8
S10400	Percentage of developments where PHA can document it tracks crime and crime-related problems.	100%

Component#2: Screening of Applicants

S10500	The date the Board adopted current screening policies that reflect the One-Strike criteria.	01/19/1995
S10600	The date the PHA implemented current screening procedures that reflect the One-Strike criteria.	01/19/1995

S10700	PHA can document that current screening procedures result in successfully denying admission to applicants who meet the One-Strike criteria. (please circle yes or no)	Yes
S10800	The total number of applicants denied who met the One-Strike criteria.	56

Component#3: Lease Enforcement

S10900	The date the Board adopted current eviction procedures that reflect the One-Strike criteria.	06/23/1997
S11000	The date the PHA implemented current eviction procedures that reflect the One-Strike criteria.	06/23/1997
S11100	PHA can document that current eviction screening procedures resulted in the eviction of residents who meet the One-Strike criteria. (please circle yes or no)	Yes
S11200	The total number of evictions as a result of the One-Strike criteria.	5

Component#4: Drug Prevention and/or Crime Reduction Program Goals

S11350	The number of HUD-funded drug prevention and/or crime reduction programs.	9
S11450	The number of non HUD-funded drug prevention and/or crime reduction programs that the PHA requests to be assessed.	0
S11550	The number of documented program goals that are related to drug prevention and/ or crime reduction.	9
S11600	The number of goals the PHA can document it met under the implementation plan(s) for any and all of these programs.	9
S11700	Percentage of goals that the PHA can document it met under implementation plan(s) for any and all of these programs.	100%

Sub-Indicator #6: Economic Self-Sufficiency

E10000	The number of HUD-funded economic self-sufficiency programs.	7
E10100	The number of non HUD-funded economic self-sufficiency programs that the PHA requests to be assessed.	1
E10200	The number of documented program goals that are related to economic self-sufficiency.	8
E10300	The number of goals the PHA can document it met under the implementation plan(s) for any and all of these programs.	8
E10400	Percentage of goals that the PHA can document it met under implementation plan(s) for any and all of these programs.	100%

Adjustments for Physical Condition and/or Neighborhood Environment

Please enter project number and name and indicate which area the adjustment for Physical Condition and/or Neighborhood Environment applies for a project. (Check all that apply)

Project No.	Project Name	Site	Common Areas	Building Exteriors
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please attach additional sheets as necessary for additional projects.

I certify that, as of the submission date, the above sub-indicators, under Public Housing Assessment System indicator #3 Management Operations are true and accurate for the fiscal year indicated. I further certify that, to my present knowledge, there is no evidence to indicate seriously deficient performance that casts doubt on the PHA's capacity to present and protect its public housing developments and operate them in accordance with Federal law and regulations. Appropriate sanctions for intentional false certification will be imposed, including suspension or debarment of the signatory.

A Board Resolution approving this certification is required. I further certify that Board Resolution number _____ approving this certification was passed on 08/20/2004.

Executive Director (signature)	Date (mm/dd/yyyy)
X	X 08/20/2004

Elizabeth C. Morris
President & Chief Executive Officer

SAN DIEGO HOUSING COMMISSION

ATTACHMENT 2

RESOLUTION NO. _____

ADOPTED ON _____

WHEREAS, the National Affordable Housing Act of 1990, Section 502, established the Public Housing Management Assessment Program (PHMAP), which has evolved as the Public Housing Assessment System (PHAS) effective October 1, 1998, to ensure that public housing is well managed; and

WHEREAS, the San Diego Housing Commission manages 1,401 public housing units, and is therefore subject to the Public Housing Assessment System (PHAS); and

WHEREAS, the U.S. Department of Housing and Urban Development (HUD) has required that the Housing Commission submit a Public Housing Assessment System Certification (Form HUD-50072) reporting that Indicator #3-Management Operations under (PHAS), are true and accurate for the fiscal year ending 06/30/04;

NOW THEREFORE, BE IT RESOLVED, by the Board of Commissioners of the San Diego Housing Commission as follows:

- 1) That the President & Chief Executive Officer or her designee is hereby authorized and directed to prepare a (PHAS) Certification attesting that there is no evidence to indicate seriously deficient performance in the operation of the Housing Commission's Public Housing; and
- 2) That the Chairperson of the Housing Commission or his designee is hereby authorized to execute said certification on behalf of the Housing Commission, and to submit said certification, along with a copy of this resolution, to the Los Angeles Office of the Department of Housing and Urban Development.

I HEREBY CERTIFY that the above and foregoing is a full, true and correct copy of **RESOLUTION NO. _____** passed and adopted by the San Diego Housing Commission of the City of San Diego, California, on _____.

Vote: Yeas -

Nays -

Absent -

By: _____
Deputy Secretary

Approved as to form:

CHRISTENSEN SCHWERDTFEER & SPATH LLP, General Counsel

Signature on File

By: ***With Original Document***

Charles B. Christensen

San Diego Housing Commission
Public Housing Assessment System (PHAS)

ATTACHMENT 3

INDICATOR #3 - MANAGEMENT OPERATIONS
July 1, 2003 - June 30, 2004

Sub-Indicator and - Components	Condition	SDHC Component Grade	SDHC Component Points	Maximum Component Points	SDHC Indicator Points	Maximum Available Points	
Vacant Unit Turnaround Time							
- Unit Turnaround Time	Down Time: 0.88 days / Make Ready: 7.34 days / Lease-Up: 4.22 days	A	4.0	4.0	4.00	4.00	
	1,953 vac days / 156 units = 10.96 Avg Turnaround days	Total Component Points		4.0			
Capital Fund							
- Unexpended funds over three years old	No unexpended funds over three FFYs	A	1.0	1.0	7.00	7.00	
- Timeliness of fund obligation	No unobligated funds over two FFYs	A	2.0	2.0			
- Contract administration	No findings	A	1.0	1.0			
- Quality of the physical work	No findings	A	2.0	2.0			
- Budget controls	Expended funds only on work in HUD-approved CGP Annual Statements	A	1.0	1.0			
	Total Component Points		7.0	7.0			
Work Orders							
- Emergency Work Orders within 24 Hrs	564 / 564 = 100%	A	2.0	2.0	4.00	4.00	
- Non-Emergency Work Orders Average Days	50,299 days / 9,566 work order = 5.26 avg days	A	2.0	2.0			
	Total Component Points		4.0	4.0			
Inspection of Units and Systems							
- Annual Inspection of Units	1,401 / 1,401 = 100%	A	2.0	2.0	4.00	4.00	
- Annual Inspection of Systems	Site: 141/141 = 100% Bldg: 315/315 = 100% Total: 456/456 = 100%	A	2.0	2.0			
	Total Component Points		4.0	4.0			
Security							
- Tracking/Reporting Crime Related Problems	Crimes reported = 8 Developments tracked = 100%	A	1.0	1.0	4.00	4.00	
- Screening of Applicants	Applicants denied admission who met "One-Strike" criteria = 56	A	1.0	1.0			
- Lease Enforcement	Evictions as a result of "One-Strike" criteria = 5	A	1.0	1.0			
- Grant Program Goals	9 / 9 = 100%	A	1.0	1.0			
	Total Component Points		4.0	4.0			
Economic Self-Sufficiency							
- Percent of goals documented if met under implementation plan(s) for any/all programs	8 / 8 = 100%	A	7.0	7.0	7.00	7.00	
	Total Component Points		7.0	7.0			
					Total Indicator Points:	30.0	30.0

Passing score is 18.0 points, or above.