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San Diego Housing Commission (SDHC)  
Contract for City of San Diego's Day Center for  
Adults Experiencing Homelessness  
Presentation to the SDHC Board of Commissioners  
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# City of San Diego's Day Center for Adults Experiencing Homelessness

## Introduction

- SDHC administers City of San Diego Homeless Services and Shelter programs
  - Memorandum of Understanding between SDHC and the City since July 1, 2010
- Proposed actions allow for Father Joe's Villages to continue to operate the Day Center.
  - Current contract ends December 31, 2021
  - Proposed new contract:
    - Initial six-month term from January 1, 2022, through June 30, 2022
    - Two one-year options to renew





# City of San Diego's Day Center for Adults Experiencing Homelessness

## Introduction (Continued)

- Day Center:
  - City-owned facility at 299 17th Street in East Village
  - City ground leases the land from the State of California's Department of Transportation for the specific purpose of operating a day center program for persons experiencing homelessness.
  - Operational since 1991
  - Offers services to an average of 5,000 to 6,000 unduplicated adults per year
  - Services include access to:
    - Restrooms
    - Washing and laundry facilities
    - Off-site showers
    - Mail services
    - Telephone and computer access
    - Referral services
    - Safe environment during the day
- Fiscal Year 2021: Day Center served 5,717 unduplicated adults
  - Age 18 or older and experiencing homelessness or at risk of experiencing homelessness, including some who may have disabling conditions
- Day Center operations have been modified in response to COVID-19
  - Accommodate increased need for services while mitigating the spread of COVID-19



# City of San Diego's Day Center for Adults Experiencing Homelessness Operator Experience

- Father Joe's Villages
  - Has provided shelter, housing and services for more than 70 years to people experiencing homelessness in the City of San Diego
  - Current operator of the Day Center
    - Extensive experience
    - Demonstrated capacity to operate the Day Center effectively, including during COVID-19
    - Continues to exceed contract requirements
  - Provides housing to more than 2,500 persons daily and typically serves more than 12,000 individuals per year.
  - Follow the Housing First model, which recognizes the need to provide housing an shelter without preconditions.



# City of San Diego's Day Center for Adults Experiencing Homelessness Program Design

- Open seven days per week
  - Monday through Friday: 6 a.m. to 4 p.m.
  - Saturday and Sunday between the hours of 6 a.m. and 2 p.m., including City holidays with the exception of December 25th.
- March 2020: Father Joe's Villages modified their methods of operation to mitigate the spread of COVID-19:
  - Continue to monitor for symptoms for staff and clients
  - Conduct enhanced sanitation and cleaning practices
  - Utilize face masks
- Day Center staff work with clients to address the spread of other communicable diseases as well, providing education on how to mitigate spread, identify symptoms and connect to healthcare resources.



# City of San Diego's Day Center for Adults Experiencing Homelessness Program Design (Continued)

- The Day Center provides on-site access to the following critical basic needs services:
  - Mail services
  - Cell phone charging stations
  - Laundry facilities
  - Storage for personal belongings
  - Connection to community resources and services
- On-site coordination of services with partnering agencies includes, but is not limited to:
  - The Legal Aid Society
  - Uplift
  - Helen Woodward Animal Center
  - Family Health Centers of San Diego
  - Travelers Aid
  - Department of Veterans Affairs
  - Veterans Village of San Diego



# City of San Diego's Day Center for Adults Experiencing Homelessness Program Design (Continued)

- Day Center participants are also provided access to the following services at the Father Joe's Villages main campus:
  - Showers
  - Telephones and message services
  - Computers
  - Employment and educational services, including the provision of professional clothing
  - Public lunch line at the main campus for nutritious meals
  - Villages Health Center
  - Homeless Court Program sessions
  - Are You Done events: offers support groups, including a full array of Alcohol and Other Drug services



# City of San Diego's Day Center for Adults Experiencing Homelessness Program Design (Continued)

- Per the statement of work contained in the competitive solicitation, Father Joe's Villages will ensure:
  - Site Control
  - Service delivery is client-focused and incorporates best practices such as Harm Reduction, Motivational Interviewing, and Trauma Informed Care
  - Alignment with Housing First principles with low barriers to entry and operations
  - Access to services and resources to meet basic needs
  - Adequate staffing with appropriate ongoing training for service delivery and data analysis
  - Leveraging of non-City and non-SDHC sources of funding
  - Good Neighbor and Community Engagement policies are maintained and actioned
  - Equity and inclusion policies are incorporated into programming and operations
  - Client feedback informs service delivery
  - Security during hours of operation to ensure a safe environment
  - Data entry, analysis, and reporting in the Homeless Management Information System
  - Participation in the Coordinated Entry System





# City of San Diego's Day Center for Adults Experiencing Homelessness Contract Selection Process

- July 15, 2021: Request for Proposal (RFP) posted.
- July 21, 2021: Representatives from two agencies attended the pre-proposal meeting.
- August 11, 2021: RFP closed.
- One proposal was received from Father Joe's Villages.
- Father Joe's Villages was notified that their submission for the Day Center was selected for contract award, subject to SDHC Board approval.



# City of San Diego's Day Center for Adults Experiencing Homelessness

## Fiscal Considerations

FUNDING SOURCE	FY2022 (Prorated for Six Months)	FY2023*	FY2024*
CDBG	\$250,000	\$500,000	\$500,000
General Fund	\$150,000	\$300,000	\$300,000
<b>TOTAL</b>	<b>\$400,000</b>	<b>\$800,000</b>	<b>\$800,000</b>

\*Future funding for option years is contingent on the City allocating funding for this purpose.



# City of San Diego's Day Center for Adults Experiencing Homelessness

## Staff Recommendations

### **That the SDHC Board of Commissioners (Board) take the following actions:**

- 1) Authorize the execution of an initial six-month contract, with two one-year options to renew, with Father Joe's Villages in the annual amount of \$800,000—pro-rated for an initial six-month term in the amount of \$400,000 beginning January 1, 2022, to June 30, 2022—to operate the Day Center located at 299 17th Street, San Diego, 92101;
- 2) Authorize the President & Chief Executive Officer (President & CEO), or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals; and
- 3) Authorize the President & CEO, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total contract amount for the proposed contract, if necessary, without further action by the Housing Commission Board or the Housing Authority of the City of San Diego, but only if and to the extent that funds are determined to be available for such purposes.





## City of San Diego's Day Center for Adults Experiencing Homelessness

# Questions & Comments

