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San Diego Housing Commission (SDHC) City of San Diego Haven Interim Shelter Presentation to the SDHC Board of Commissioners June 20, 2025

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City of San Diego Haven Interim Shelter Program

Introduction

- The Salvation Army has been operating the program since 2015, with SDHC assuming contract administration in November 2022.
- The proposed actions will allow SDHC to enter into a non-competitive agreement with The Salvation Army to continue to operate the Haven Interim Shelter program for a one-year term, with four one-year options to renew.
- The operation of Haven Interim Shelter program supports the intent and goals of the Community Action Plan on Homelessness through the continued provision of shelter accommodations for families and single women experiencing homelessness.



City of San Diego Haven Interim Shelter Program

Program Overview

- Year-round shelter with up to 93 beds in 25 apartment-style units for single women and families experiencing homelessness
- Housing-focused case management and supportive services:
 - Shelter at the Door of Hope Rady Campus in Kearny Mesa
 - Safe, low-barrier shelter in alignment with Housing First principles
 - Operates 24 hours a day, seven days a week
 - Referrals are facilitated through the Coordinated Shelter Intake Program, which SDHC administers.



City of San Diego Haven Interim Shelter Program Service Model

- Services will be delivered in a housing-focused environment that leverages a variety of resources to facilitate successful exits to permanent and longer-term housing:
 - Determining diversion opportunities
 - Self-sufficiency needs assessments
 - Development of housing plans, including stabilization strategies and client housing goals and objectives
 - Coordination with and referrals to County of San Diego, State of California, and federal programs, as well as nonprofits and social service agencies, as appropriate
 - Assistance in locating safe and affordable permanent or other longer-term housing, including determining housing interventions and opportunities outside of the Coordinated Entry System (CES)
 - Completion of intakes, screenings, assessments, and case conferencing or other integral components of CES pursuant to the San Diego Continuum of Care community standards and policies



City of San Diego Haven Interim Shelter Program Service Model (Continued)

- Basic shelter services include but are not limited to:
 - Appropriate residential services and staffing
 - A maximum of 93 beds within 25 units with residential furnishings
 - Showers, restrooms, on-site laundry facility, and personal belongings storage
 - Routine operating and client supplies, including hygiene products, basic first aid supplies, and cleaning supplies
 - Telephone access and message services
 - Mail service



City of San Diego Haven Interim Shelter Program

Program Operator Experience

- The Salvation Army has an extensive history in the operation of programs that serve individuals and families experiencing homelessness in San Diego.
- Door of Hope Rady Campus:
 - The Transitional Living Center
 - Rapid Rehousing for Families
 - Permanent Supportive Housing for Families
 - Adult Rehabilitation Center for Women
 - Haven Interim Shelter



Door of Hope Rady Campus



City of San Diego Haven Interim Shelter Program Contractor Selection Process

- A non-competitive process under Procurement Policy 9.1 will be utilized to procure the program operator.
- Utilizing a competitive solicitation process is not feasible as The Salvation Army owns and operates the program site and maintains exclusive site control.
- Continuing with the current operator is in the best interests of the households served by the program, ensuring the provision of uninterrupted services.



City of San Diego Haven Interim Shelter Program

Fiscal Year 2026 Operating Agreement

- Operating Term: July 1, 2025, through June 30, 2026
- Four one-year options to renew
- Future option years are contingent upon funds being made available for this purpose during the City's annual budgeting process.

FUNDING SOURCE	FUNDING BY USE	FY 2026	FY 2027-2030
City General Fund	Operator Agreement	\$678,266	\$678.266
	SDHC Administrative Costs	\$35,698	\$35,698
TOTAL		\$713,964	\$713,964



City of San Diego Haven Interim Shelter Program

Staff Recommendations

That the SDHC Board of Commissioners take the following actions:

- 1) Authorize SDHC to enter into a non-competitive, sole source agreement under Procurement Policy Section 9.1 with The Salvation Army to operate the 93-bed Haven Interim Shelter program at 2799 Health Center Drive, San Diego, CA 92123, in the amount of \$678,266 for an initial 12-month term from July 1, 2025, through June 30, 2026, with four one-year options to renew, contingent on the City of San Diego making funds available for this purpose in its annual budgeting process. Funding sources will not include federal funds.
- 2) Authorize SDHC's President and Chief Executive Officer (President and CEO), or designee, to execute all documents and instruments that are necessary and/or appropriate to implement these approvals, in a form and format approved by General Counsel, and to take such actions necessary and/or appropriate to implement these approvals, provided that a copy of the documents, signed as to form by General Counsel, are submitted to each Housing Commissioner.
- 3) Authorize SDHC's President and CEO, or designee, to substitute funding sources and/or increase compensation by not more than 20 percent of the total agreement amount for the proposed agreement, if necessary, without further action by the SDHC Board or the Housing Authority of the City of San Diego, but only if and to the extent that funds are determined to be available for such purposes.



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Questions & Comments

